



Chucho Divers

www.chuchodivers.com

Cell: (987) 117-4633

chuchodivers@gmail.com

Cancellation Policy

All cancellations made prior to your arrival in Cozumel will be awarded a full refund.

Once on the Island

Cancellation Phone Number - Chucho 044-987-117-4633

All cancellations must be made **by 5:00 PM on the day before your scheduled dive** in order to be refunded for that day.

No refunds will be issued the morning of your scheduled dive should you decide to cancel at the last minute -or- no show for whatever reason.

All trips are scheduled as two-tank dives, unless otherwise specified. Should you choose not to dive one tank for any reason, you will still be charged for a two-tank dive.

Cancellations for night dives must be received by 3 PM the day of the dive.

Cruise ship divers, it is your responsibility to notify us of a change in your ships itinerary, whether it is re-routing or arrival time. Please do so by emailing us from the ship at chuchodivers@gmail.com.

Dives cancelled by the operator due to weather conditions and/or port closures by the Harbor Master will allow the client the option to reschedule the dive, receive credit toward another trip, or receive a refund for the dive. Please understand that a little rain does not prevent us from diving. If the port is open, we are too 😊

If your trip is cancelled or interrupted due to a tropical storm's predicted path and/or landfall, you will receive a full refund on your deposit and cancelled dives.

Chucho Divers reserves the right to refuse service to anyone, at anytime, with no refund if the diver is deemed to be unsafe, irresponsible, abusive or disrespectful to the crew and/or marine environment.

Exceptions to these cancellation policies will be made at the discretion of the operator and on a case-by-case basis.

Thank you for your cooperation!